

Jul 24, 2026

Via Public Records Portal
Re: Sunshine Request

To Whom It May Concern:

This is a request under the Missouri Sunshine Law, Chapter 610, RSMo.

Please provide the following records concerning the Missouri Department of Revenue's performance-improvement, quality-management, and cost-savings work during Quentin Wilson's tenure, for the period January 1, 1998 through December 31, 2001:

- The Department's application for the Missouri Quality Award, including all attachments, supporting materials, examiner feedback, site-visit reports, scoring materials, and final findings.
- Records sufficient to show the projects, initiatives, process improvements, or management reforms credited with generating cost savings, avoided costs, productivity gains, revenue increases, or other financial benefits.
- Any project lists, scorecards, reports, presentations, memoranda, spreadsheets, calculations, or summaries that quantify savings associated with the Department's quality-improvement program, Show Me Results, or work directed or overseen by Quentin Wilson.
- Any record stating, supporting, explaining, or referring to cumulative savings of \$200 million or more associated with Quentin Wilson, the Department's quality-improvement work, Show Me Results, or related management initiatives.
- Records describing the methodology used to calculate any claimed savings, including the baseline, time period, participating programs or agencies, and whether the amount represented realized savings, recurring savings, one-time savings, avoided costs, projected savings, productivity gains, increased collections, or another category.
- Records showing whether any savings figure was reviewed, validated, audited, approved, or adopted by the Department of Revenue, the Office of Administration, the Governor's Office, Missouri Quality Award examiners, or any other state entity.

Please produce all responsive electronic records in their native format, preserving all available metadata. If any documents do not exist in native format, please produce them in the format available.

I request that all fees be waived pursuant to § 610.026, RSMo, as disclosure of these records is in the public interest. If fees are not waived, please provide a written estimate before incurring any costs or beginning production.

If any portion of this request is unclear, overly broad, or likely to result in substantial costs, please contact me before processing so the request may be narrowed. If any portion is denied, please cite the specific statutory exemption relied upon and provide a privilege log identifying records withheld.

Jul 24, 2026

Thank you for your prompt attention to this request.

Sincerely,
Andy Bakker